## **SUMMARY "RELAX PACKAGES"**

BRONZE\*: This package halves 25% of penalties for damage (CDW) and theft/fire (TLW).

SILVER\*: This package halves 50% of penalties for damage (CDW) and theft/fire (TLW).

**GOLD\***: This package eliminates totally the CDW and TLW franchise.

In addition, it covers glassware, car glasses, underside, roof and locks, it includes also the Road Assistance (tow truck)

It also covers vandalism and weather events. It also provides for the elimination of expenditure/administrative practices.

**PAI\***: This package is a driver insurance coverage.

<u>ROAD ASSISTANCE\*</u>: this package has the right to roadside assistance with the tow truck, only for Italy. And it operates only on condition that the damaged event is not attributable to the customer's wrongdoing or gross negligence.

## The following events are **ALWAYS EXCLUDED** from any package:

- Damage from incorrect fuel;
- Loss/Theft/Damage to keys, license plate and car documents;
- Damage from vegetation;
- Damage/Puncture to Tires;
- Damage to mechanical parts;
- Damage to upholstery and interior.